

Ontario
Provincial
Police

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Municipal Policing Bureau
Bureau des services policiers des municipalités

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Mayor/CAO,

It has been a pleasure for us to help you accomplish your policing responsibilities and keeping your community safe over the years, and we look forward to providing you high value policing service in 2016 and beyond.

In this letter, I would like to highlight for you some of the 2016 initiatives we are undertaking and inform you of some of the projects Municipal Policing Bureau (MPB) will be focusing on this year.

New MPB Twitter account [@OPP_Mun_Pol](#)

In 2016, MPB's commitment is to enhance our communication with your municipality using effective, innovative means of communication. The Bureau recently launched a Twitter account ([@OPP_Mun_Pol](#)) to provide municipalities like yours with an opportunity to stay up-to-date with the MPB initiatives and announcements. At the same time, our Bureau will be using Twitter to post additional information/materials and answer questions you might have. If your municipality does not have a Twitter account, it is recommended to set up one up on your desktop or your mobile device and start following us at [@OPP_Mun_Pol](#). For additional information on how to sign up with Twitter, please visit [Twitter Support Page](#). Alternatively, you may enter [@OPP_Mun_Pol](#) in your search browser (i.e. Google Chrome, Firefox or Internet Explorer).

Redesign of the [www.OPP.ca](#)

With the recent redesign of the OPP website, our Bureau will continue to upload materials which will help in providing detailed explanation on the billing model, contract proposal process and policing costs in general. Please take the time to review the MPB page of the website ([www.OPP.ca/Who we are/Municipal Policing Bureau](#)). In addition, the MPB will notify all our Twitter followers once new materials are uploaded on our website.

Posting of the 2015-2016 municipal policing costs on [www.OPP.ca](#)

Based on feedback received from many municipalities, and in keeping with our renewed commitment to educate, inform, and be transparent on OPP municipal policing billing practices, the OPP will be posting the 2015 and 2016 policing costs for all OPP policed municipalities on [www.OPP.ca/Who we are/Municipal Policing Bureau](#).

Municipal portal initiative

We are currently at the design stage for creating a communication portal with all 323 municipalities policed by the OPP. The ability to communicate regularly and in a timely manner with such a large number of clients using conventional means, like regular mail, has its limitations. In keeping with the OPP's drive to innovate and be more efficient, my intention is to develop an online correspondence delivery system that allows all of us to communicate with you in a more efficient and effective way.

This online portal will have individual municipal access and serve as a delivery mechanism for all the correspondence with municipalities like yours going forward. i.e. annual billing statements, letters, reminders etc.

The OPP Contract Proposal Process

As you are aware, the Ministry of Community Safety and Correctional Services lifted the moratorium on costings on November 1, 2015 and the OPP has started providing contract proposals as requested. There are currently 10 municipalities in the queue for costing proposals. The contract proposal process was designed not to affect the municipal policing cost of the existing OPP-policed municipalities. A detailed [Information Manual](#) that provides more information on the OPP contract proposal/amalgamation process can be found at www.OPP.ca/Who we are/Municipal Policing Bureau.

New CFS Billing Summary Report

In addition to the OPP launching the Polices Services Board reporting tool earlier in 2015, MPB recently launched the Calls for Service (CFS) Billing Summary Report. If you haven't seen it by now your local civilian governance body likely has. The report, available from your local OPP detachment Commander, ensures timely information to municipalities pertaining to the 'billable' CFS in their municipality. Please discuss with your Detachment Commander and your civilian governance body (if any) for the possibility of reviewing the report.

Please send us your feedback on these new initiatives by email at OPP.MunicipalPolicing@opp.ca. We look forward to hearing from your municipality on these initiatives and our fruitful collaboration in the future.

The OPP is committed to work diligently with municipal stakeholders to ensure effective, efficient and sustainable police service delivery in Ontario.

Thank you again.

Sincerely,

M.M.(Marc) Bedard
Superintendent
Commander,
Municipal Policing Bureau

Email OPP.MunicipalPolicing@opp.ca
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