From: Palmerston United Church [mailto:palmuc@wightman.ca]
Sent: June-09-16 10:27 AM
To: info@moorefieldex.ca; Brian Hansen
Subject: Construction on James Street, Palmerston

Good morning,

I am the Administrator of Palmerston United Church, and I live across the road at 210 James St. Moorefield Excavating has been working on James St. for the last couple of months, and I wanted to commend and thank them for the excellent job they have been doing. The employees consistently showed respect and consideration for the homeowners on the street by going out of their way to stop work if someone needed to go through the construction (actually, that was most often me going back and forth to work), curbed their language (which I know is common on construction sites) and remained positive and friendly at all times. My husband is physically disabled and they made sure to consider his needs, as well as answer any questions he had about the construction, etc. As a homeowner, I truly appreciate the effort Moorefield made to both satisfy their contract and keep the neighbours happy. On Friday, June 3rd (near to quitting time) my husband mentioned to the foreman that there was a wedding booked for the church on the following day. Some employees immediately stopped what they were doing and made strenuous effort to put back together and fill in the front gardens of the church that had been torn apart for the construction. I believe they went above and beyond the 'call of duty' and could have ignored this comment – but instead made efforts to get the church gardens ready for this event. We truly appreciate the effort to satisfy a last minute request.

I would not hesitate to recommend Moorefield Excavating and their staff for their professionalism and consideration.

Thank you.

Deanna Martín

Administrator, Palmerston United Church palmuc@wightman.ca (519) 343-3620