

FLOOD Contingency Plan 2016



1078 Bruce Rd. 12, P.O. Box 150
Formosa ON N0G 1W0
Tel 519-367-3040 Fax 519-367-3041
www.svca.on.ca

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MEMBER MUNICIPALITIES

Municipality of Arran-Elderslie
Township of Chatsworth
Town of Hanover
Township of Huron-Kinloss
Town of Minto
Town of Saugeen Shores
Township of Southgate
Municipality of West Grey

Municipality of Brockton
Municipality of Grey Highlands
Township of Howick
Municipality of Kincardine
Municipality of Morris-Turnberry
Municipality of South Bruce
Township of Wellington North

The Saugeen Valley Conservation Authority is a corporate body established under the Conservation Authorities Act of Ontario to manage watershed resources and related conservation projects in partnership with its 15 member municipalities and the Province of Ontario.

SVCA Stream Flow Monitoring Stations & Meteorological Stations

- Legend**
- Town
 - Monitoring Station
 - Monitoring Station (Inactive)
 - Meteorological Station
 - Local Road
 - Secondary Road
 - Highway
 - Intermittent Watercourse
 - Permanent Watercourse
 - Major Watercourse
 - Municipality (Lower Tier)
 - Municipality (Upper Tier)
 - SVCA Boundary
 - Wooded Area
 - Saugen First Nations
 - Waterbody
 - County Forest
 - SVCA Properties
 - Management Area
 - Conservation Area

N

UTM Zone 17N, NAD 83

0 10 km

1:330000

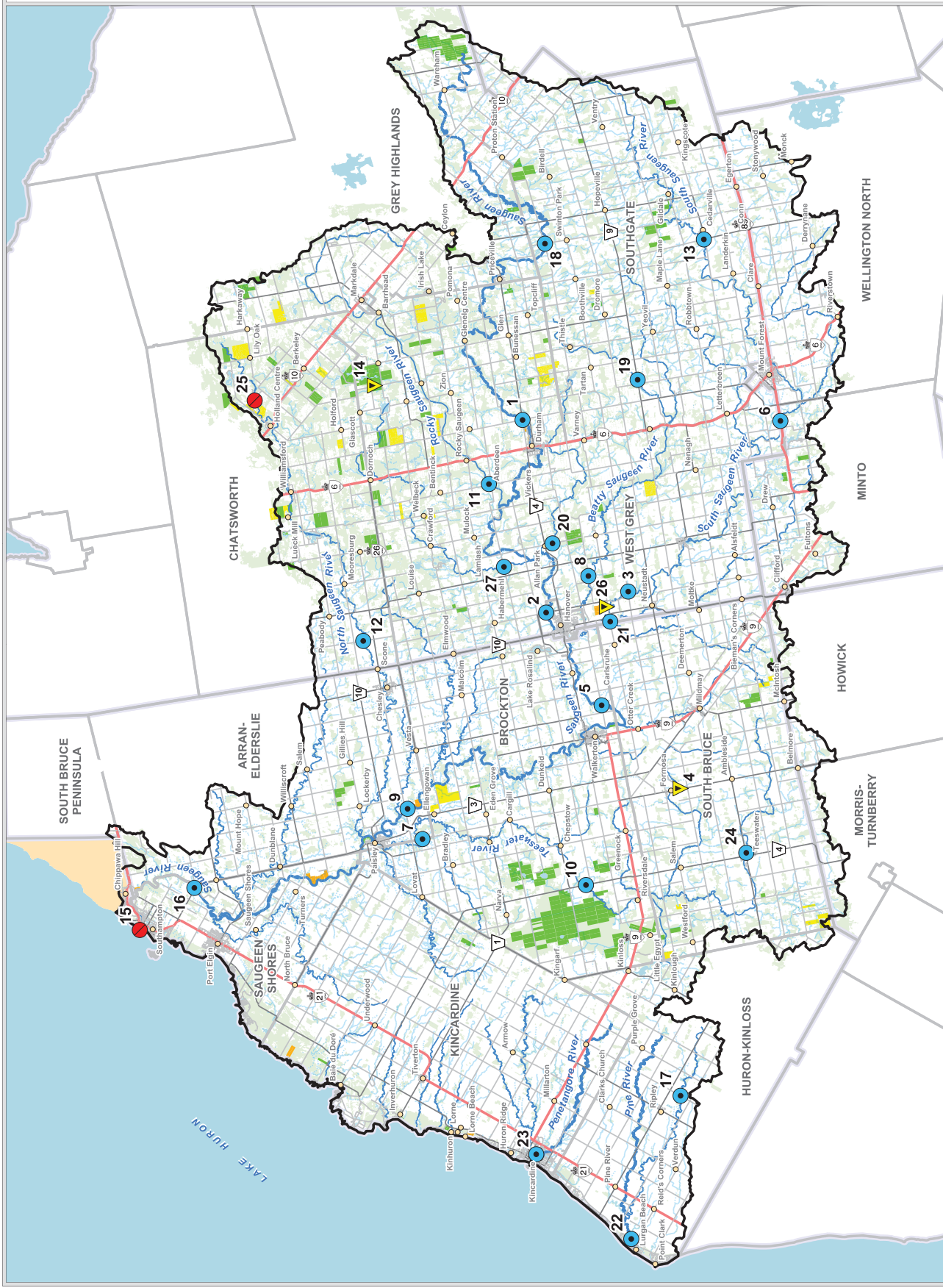
The included map was compiled from various sources and is for information purposes only. Sauguen Valley Conservation Authority does not warrant the accuracy of the information contained within the map.

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This mapping contains products of the South Western Ontario Orthophotography Project. The project was funded by the Province of Ontario and the Ministry of Natural Resources and Forestry. Mapping Ltd. They are the property of Sauguen Valley Conservation Authority ©2015.



Figure 1



PREPARING FOR FLOOD EMERGENCIES

Introduction

Flooding is the leading cause of public emergency in Ontario. Floods can occur at any time of the year and any time of the day or night. High flow events have always been a natural function within the Saugeen Valley Conservation Authority (SVCA) area of jurisdiction. As the global climate changes, flooding may become more frequent and severe in the future.

Flood magnitudes vary with the extent of snow cover, ambient air temperature, amount and duration of rainfall, direction and velocity of wind, pre-event soil conditions, river ice conditions, etc. The SVCA operates snow measuring courses, precipitation stations and automated river level recording gauges that assist in predicting the probability, height and time of arrival of a flood downstream. This Flood Forecast System attempts to minimize the loss of life, property damage and social disruption through effective communication. Selected agencies and officials are sent flood messages when flooding is anticipated. When notified, municipalities should distribute such messages as quickly as possible to residents, institutions, and businesses that may be at risk.

A fundamental component of any emergency response system is relaying the essential information to all potentially affected parties and initiating an effective and coordinated response to the identified emergency. The primary purpose of this Flood Contingency Plan is to address these important elements of public safety.

Under the SVCA's Water Management program, the SVCA has constructed flood control structures to protect many of the high risk populated areas. However, it must be remembered that such structures provide a limited degree of protection and only for specific locations. As long as watershed residents live and work in flood susceptible areas, an effective flood forecast system must be in operation.

The procedures outlined in this document and the accompanying contacts list comprise the information dissemination components of the SVCA's Flood Forecast System. ***Each official associated in any way with this system should be fully aware of his/her responsibilities and be prepared to make every possible effort to ensure its effectiveness.***

Flood Forecast System Communication

The system that is used by the SVCA to communicate flood-related messages to affected residents within its jurisdiction serves two primary purposes:

1. It provides rapid, advance warning and technical support to relevant officials and agencies, and via the media it informs the public.

2. It also enables the Authority to relay routine information concerning watershed river conditions to selected agencies and municipal officials.

The Flood Forecast System – How It Works

The system consists of an extensive network of data collection gauges strategically located throughout the SVCA Watershed, constantly monitoring factors that could potentially affect the amount of water entering the river system and the corresponding water levels. Information concerning the water content of the snow cover, present stream levels, intensity and duration of precipitation, wind speed, temperature and sunlight is recorded either manually or automatically and accessible on demand from the Forecast Centre. In addition, regular field inspections are made of river ice conditions throughout the Watershed during the winter months.

With this data, flood forecast personnel operate a real time computer model that can predict the flood potential within the Watershed. Coupled with analytical comparisons of up-to-date streamflow measurements, long range weather forecasts, and past flood events, forecast staff can estimate potential river levels and peak flow volumes and timing, as well as monitor the progression of a flood as it travels downstream through the river system.

Roles and Responsibilities of Participating Organizations

A number of agencies, municipal departments and individuals bear responsibility, in varying degrees, for the efficiency of the Flood Forecast System. These groups and personnel are identified below. A more detailed outline of the responsibilities and functions of Conservation Authorities and the Ministry of Natural Resources and Forestry (MNRF) are contained within the **Ontario Flood Forecasting and Warning Implementation Guidelines for Conservation Authorities and the Ministry of Natural Resources (2008)**, prepared by the Provincial Flood Forecasting and Warning Committee. Roles and responsibilities for municipalities and for other agencies are described in their own Emergency Response Plans.

SAUGEEN VALLEY CONSERVATION AUTHORITY:

- Monitors Watershed and weather conditions and operates the Flood Forecast System;
- Issues messages to municipalities, other appropriate agencies, and the media to advise of potential, or the occurrence of, flooding;
- Provides advice to municipalities in preventing or reducing the effects of flooding;
- Maintains communications with municipalities and the Ontario Ministry of Natural Resources and Forestry during a flood event.

POLICE:

During a flood emergency, the “police service of jurisdiction” is responsible for carrying out rescue operations, obtaining necessary medical aid and maintaining law and order within affected areas as per that jurisdiction’s municipal emergency plan.

RADIO, TELEVISION AND PRINT NEWS MEDIA SERVICES:

Provides the primary means of relaying flood-related information to the public, for those outlets serving the SVCA Watershed.

MUNICIPAL OFFICIALS:

Are initially responsible for the welfare and protection of their residents from floods. Under the Emergency Management & Civil Protection Act municipalities are required to have an Emergency Management program. Emergency response plans are also the municipality’s responsibility, which may include specific procedures for floods.

LANDOWNERS AND RESIDENTS:

Have an obligation to be prepared prior to a flood emergency, to evacuate safely when so instructed by the municipality or police service, and to safeguard their belongings to the best of their abilities.

MINISTRY OF NATURAL RESOURCES AND FORESTRY:

Operates the provincial Surface Water Monitoring Centre in Peterborough, which advises the SVCA of weather conditions that may adversely affect Watershed streams. Also, through the local Emergency Response Coordinator (Owen Sound Area Supervisor for the Saugeen Watershed), the ministry directs and delivers the provincial response to a municipal request for assistance, when a flood emergency has escalated beyond the capabilities of local resources.

COMMUNICATING FLOOD MESSAGES

Flood Messages – Terminology

There are three types of flood messages: *Watershed Conditions Statement*; *Flood Watch*; and, *Flood Warning*. The preamble for all flood messages will indicate the type of message as described below, and the types follow common terminology approved by the Province for use by all agencies issuing flood-related messages. The numbering of flood messages will be sequential throughout a flood period. Examples of the three types of messages are provided further on in this Flood Contingency Plan.

All flood messages are sent to the primary recipients by fax and email.

Watershed Conditions Statement

A Watershed Conditions Statement is a general notice of potential Watershed conditions that pose a safety risk (high flows, unsafe ice, slippery banks). A Statement may include sub-headings under the categories of “Water Safety Bulletin” and/or “Flood Outlook”.

A Watershed Conditions Statement reports on general Watershed conditions and is primarily directed to Municipal Flood Coordinators throughout the Watershed.

Water Safety Bulletins are issued to media sources and are general public information messages in which awareness is encouraged. These bulletins are usually issued before overbank flow occurs, before spring breakup or any other time of year as conditions warrant, as a general reminder of the potential for high flows and unsafe conditions.

High Water Safety Bulletins may be issued when a major storm is pending, when above normal snow pack conditions exist or when general conditions suggest high runoff potential.

Flood Watch

A Flood Watch serves to notify Municipal Flood Coordinators and other primary contacts that the potential for flooding exists and is issued to specified affected municipalities, usually following the onset of over bank flow. A Flood Watch message describes current Watershed conditions, potential flooding effects, and a related weather forecast.

This type of message does not require Municipal Flood Coordinators to take specific emergency action, but having been alerted to the potential for flooding

they should start precautionary measures. Such measures vary according to local municipal requirements but typically include: checking their Emergency Response Plan, monitoring of potential problem areas, and possibly having staff remain on a stand-by alert.

Recipients of a Flood Watch message do not have to confirm receipt by responding to the SVCA, unless the message specifically states it.

Flood Warning

A Flood Warning is issued after a forecast has been made and will apply to specific flood damage centres where flooding appears inevitable. A Flood Warning message is sent only to those Municipal Flood Coordinators and other primary contacts whose municipality is affected by flooding and they will in turn relay the message to other relevant individuals and departments within their organization. Upon receipt of a Flood Warning message for their area, municipal officials should be prepared to issue warnings and/or evacuation instructions to households, businesses and industry that may be threatened by the flood. Municipal officials should also alert and mobilize necessary labour for sandbagging and other flood combating services.

Flood warning messages will be as specific as available information permits, in order that recipients are not faced with problems of interpretation. Where possible, the Warning message will contain time of flood stages and crests in reference to specific locations and shall include the approximate time of the next flood message.

In addition to disseminating the Flood Warning message by fax and email, SVCA staff follow-up by phoning the appropriate municipal staff of the affected flood damage centre. Recipients of a Flood Warning message must confirm receipt by responding to the SVCA.

Normal

No messages are issued while in the Normal status, but it is indicated on the SVCA website.

“Normal” status generally indicates low flow to base flow stream conditions, and area-wide flooding is not anticipated. Nevertheless, during intense rainfall events that can appear quite suddenly, typically in the summer months, there is the potential for very localized flooding. It should be noted as well that during Normal flow conditions the inherent risk to personal safety associated with flowing water still exists.

Flood Status – SVCA Website

The current flood status in the SVCA Watershed is always indicated on the home page of the SVCA's website (<http://www.svca.on.ca>). The four status levels are also colour-coded as follows: Normal – green; Watershed Conditions Statement – yellow; Flood Watch – orange; and, Flood Warning – red.

The Communication Process

During anticipated or actual flood events, the Saugeen Valley Conservation Authority is responsible for the operation of the Flood Forecast Centre, located within its administrative office in the hamlet of Formosa just west of Walkerton.

When the condition status of a Flood Watch is in effect the centre is staffed during regular business hours (8:30am to 4:30pm). When a more serious Flood Warning level is reached the Flood Forecast Centre operates on a 24 hour basis, until the emergency has expired.

Based on available information, SVCA flood forecast personnel send out Flood Watch messages to relevant officials regarding the latest flood probability assessment and existing or potential flood conditions. Upon receipt of the first such message Municipal Flood Coordinators should initiate a check of internal emergency response plans. The senior official of each organization receiving a message determines whether further internal notification or action is required.

If requested beforehand, flood messages are also sent to other municipal and emergency staff for their information; however, the SVCA's primary responsibility is to only notify the senior official in the affected municipalities.

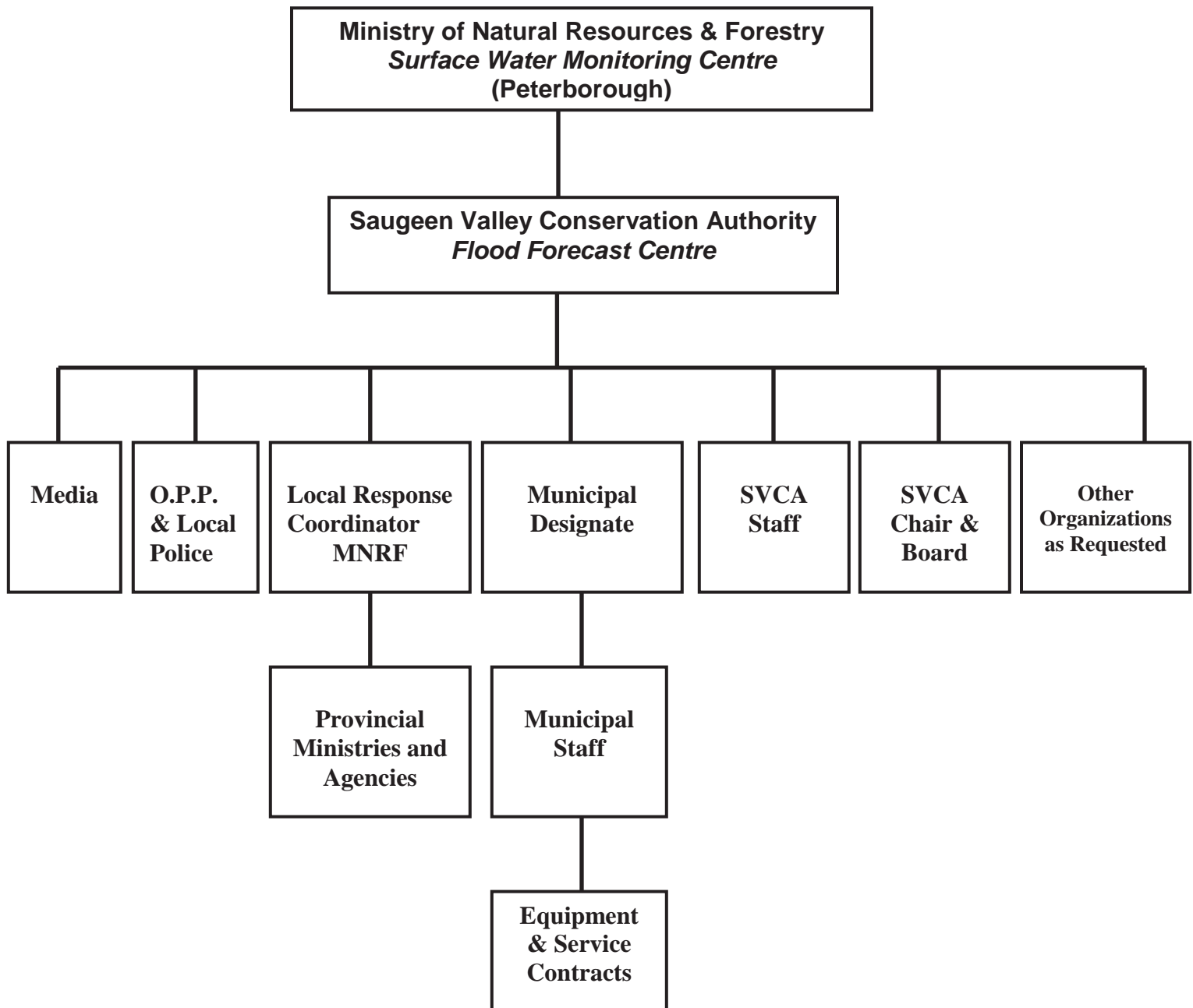
Flood messages are sent from the SVCA by fax and email. The same messages are also posted on the SVCA's website (<http://www.svca.on.ca>) and distributed via the SVCA's social media outlets (e.g. Facebook).

In the event that primary telephone communications fail, where no alternative exists, the Authority may contact the South Bruce OPP Detachment who will in turn notify the police service of jurisdiction, the affected municipality in the South Bruce Detachment area, or the affected detachment outside of South Bruce, as required.

The SVCA office in Formosa has a stand-by generator sufficient to operate essential Authority functions should the municipal power grid be unavailable during a flood event.



COMMUNICATION FLOWCHART





WATERSHED CONDITIONS STATEMENT FLOOD OUTLOOK / WATER SAFETY BULLETIN

SAUGEEN VALLEY CONSERVATION AUTHORITY

Tel: (519) 367-3040 **Fax:** (519) 367-3041 **Website:** www.svca.on.ca

Message Number: 2014.1.1

Issued at: Friday, March 28, 2014, 4:00 pm

Issued by: SVCA Flood Forecast Centre

To: Watershed Media
Watershed Municipalities and Counties
SVCA Board of Directors

MESSAGE:

Temperatures slightly above freezing are forecast for the weekend with no significant amount of rain or snowfall likely to occur. Warmer weather is likely for the first half of next week, with daytime temperatures possibly reaching 10 degrees Celsius. Temperatures are projected to be lower later in the week.

No significant flooding is expected over the weekend and into early next week, although localized flooding might occur where flow in smaller watercourses and ditches are impeded by snow or ice. Some melting of the snowpack will occur but the snow conditions aren't likely to be reduced substantially.

The Saugeen, Pine and Penetangore River watersheds have an above average snowpack. The long range forecast is for the spring snowmelt to be extended through much of the month of April. Although early next week will see warmer weather, the rest of the week and through to the third week of April will generally experience cooler than normal temperatures. The snow melt process will likely be slow during this time. On much of the larger rivers the ice still remains in place. Typical spring like weather conditions may be 3 to 4 weeks later than usual.

Streambanks are unstable and slippery at this time and the water is cold, so residents are advised to use caution near all watercourses. Parents are encouraged to keep their children and pets away from streams and off frozen water bodies.

Saugeen Conservation staff will continue to monitor conditions as they evolve, and further statements will be issued as warranted.

This message is in effect until 11:00 am on Wednesday, April 2, 2014.

Contact: Gary Senior, Shannon Wood

Confirmation of receipt of this message: **not required**

- End of Message -



FLOOD WATCH

SAUGEEN VALLEY CONSERVATION AUTHORITY

Tel: (519) 367-3040 **Fax:** (519) 367-3041 **Website:** www.svca.on.ca

Message Number: 2014.2.1

Issued at: Wednesday, April 9, 2014, 10:00 am

Issued by: SVCA Flood Forecast Centre

To: Watershed Media
Watershed Municipalities and Counties
OPP and Municipal Police
SVCA Board of Directors

MESSAGE:

The weather forecast for the next several days calls for temperatures well above freezing with some days above 10 degrees C, and night time temperatures generally above zero. Scattered showers are also possible on Thursday. These factors will result in further melting of the snow pack and produce increased runoff into watercourses. The snow pack has been steadily declining over the last two weeks, but in many areas such as forests there still remains an above-average snow depth for this time of year.

Throughout the SVCA Watershed water levels in watercourses are expected to gradually rise through the rest of the week and into the weekend. Significant flooding is not expected at this time, but flooding in the traditional low-lying flood plain areas can be expected.

Most of the ice has already moved off the watercourses and so large ice jamming is not anticipated at this time. Nevertheless, there may be localized blockages at some watercourses and snow or ice could still impede flow in ditches and drainage channels.

As of the beginning of April the average water content in the snow pack was in the range of 13 cm (5 inches). This amount is well above the long term average for the time of year. As such, there is substantial meltwater that will be moving through the system over the next week or so.

Due to the elevated flows in the rivers and streams and unstable streambanks, the public is advised to stay away from area watercourses.

SVCA staff will be monitoring conditions as they evolve, and further statements will be issued as warranted.

This message is in effect until 11:00 am on Monday, April 14, 2014, unless a further statement is issued.

Contact: Gary Senior, Shannon Wood

Confirmation of receipt of this message: **not required**

- End of Message -



FLOOD WARNING

SAUGEEN VALLEY CONSERVATION AUTHORITY

Tel: (519) 367-3040 **Fax:** (519) 367-3041 **Website:** www.svca.on.ca

Message Number: 2003.1.2

Issued at: 10 am, April 6, 2003

Issued by: SVCA Flood Forecast Centre

To: Watershed Media
OPP
Southgate, West Grey
SVCA Board of Directors

MESSAGE:

A rapid rise in temperatures and projected rainfalls of 30 -40 mm, will escalate the melting of the heavy snowpack in the upper watersheds. Latest snow course readings indicated in excess of 150mm water content on the ground. Significant flooding is expected to occur within the headwater areas of the South Saugeen, Beatty Saugeen, and main Saugeen above Durham. Existing flood control works in potentially affected urban centres will contain the peak flows expected, but widespread flooding will occur within the floodplains in rural areas. All municipal flood co-ordinators in the affected municipalities are advised to notify those residents of the pending high water and possible evacuation as needed.

Update: will be issued at 4 PM today

Contact: Gary Senior, Shannon Wood

Confirmation of receipt of this message: **Required**

- End of Message -

CONTINGENCY PLAN DISTRIBUTION LIST

This document is issued to:

Municipal and county governments located within the jurisdictional boundaries of the Saugeen Valley Conservation Authority

Directors of the Saugeen Valley Conservation Authority

Saugeen Valley Conservation Authority staff

Police services serving the Watershed

News media services serving the Watershed

Provincial and federal members of Parliament within the jurisdiction of the Saugeen Valley Conservation Authority

Ontario Ministry of Natural Resources and Forestry
- Owen Sound Area Office, Midhurst and Guelph District Offices
- Surface Water Monitoring Centre in Peterborough

Ontario Ministry of Community & Social Services, Owen Sound

Canadian Red Cross (Owen Sound)

Union Gas

Enbridge Gas

Westario Power

Hydro One

Wellington North Power Inc.

Veolia Water Canada

FLOOD EMERGENCY CONTACT LIST

SAUGEEN VALLEY CONSERVATION AUTHORITY

Flood Forecast Centre / Administration / Media Services

Saugeen Valley Conservation Authority – Administration Centre (519) 367-3040

	OFFICE	RESIDENCE
ADMINISTRATION		
Wayne Brohman, General Manager/Secretary- Treasurer (w.brohman@svca.on.ca)	519-367-3040 x 232 Cell 519-369-7206	519-745-2603
FLOOD FORECAST CENTRE		
Gary Senior, Senior Manager, Flood Warning & Land Management (g.senior@svca.on.ca)	519-367-3040 x 234 Cell 519-369-4469	519-364-5432
FLOOD FORECAST CENTRE – ALTERNATE STAFF		
Jo-Anne Harbinson, Manager, Water Resources & Stewardship Services (j.harbinson@svca.on.ca)	519-367-3040 x 235 Cell 519-369-4284	519-364-6548
NEWS MEDIA SERVICES		
Shannon Wood, Manager, Communications (s.wood@svca.on.ca)	519-367-3040 x 229 Cell 519-69-4295	519-367-2602

POLICE SERVICES

	OFFICE	Fax
Ontario Provincial Police, Communications Centre Supervisor Opp.pcc.london@opp.ca	1-888-310-1122	519-680-4697
Wingham – (calls are forwarded to Goderich)	519-357-1331	
Huron County (Goderich)	519-524-8314	
Wellington County (Teviotdale)	519-343-5770	519-343-5780
South Bruce Counties (Kincardine)	519-396-3341	
Grey County (Chatsworth)	519-794-7827	519-794-3966
Walkerton	519-881-3130	519-881-3139
Municipal Police		
Hanover Police Services Dispatch	519-364-2411	519-376-6131
West Grey Police Services Dispatch	519-371-6911	519-376-6131
Saugeen Shores Police Services Dispatch: Admin:	519-832-2500 519-832-9200	519-389-4257

WATERSHED NEWS MEDIA SERVICES

Radio, Television Stations	
CKNX Radio 920 AM & FM 101.7/94.5 The Bull, Wingham	1-800-265-3031 or (519) 357-1310 x 3226
CKNX Radio Newsroom Email: news.wingham@blackburnradio.com	Fax (519) 357-3860
CTV - Wingham office (satellite office) - Wingham office - Scott Miller cell: 519-881-6039 Email: scott.miller@bellmedia.ca - London office fax line Email: londonnews@ctv.ca	24 hr (519) 686-8810 Fax (519) 357-4398 Fax (519)-668-3288
98 – The Beach Radio Station – 97.8, Port Elgin Email: info@thebeach.ca	(519) 832-9898 or (519) 832-9800 Fax (519) 832-9808
CTV, Kitchener Email: news@kitchener.ctv.ca	(519) 741-4401 Fax (519) 743-0730
Channel 6 News (Eastlink), Listowel Email: midwest@eastlinktv.com	1-226-430-1014 or 1-866-286-3484 Fax (519) 291-5935
Bayshore Broadcasting (Owen Sound) Manny Paiva mpaiva@bayshorebroadcasting.ca - News Room Email: news@bayshorebroadcasting.ca	(519) 376-2030 x 228 Fax (519) 371-9683
B101 FM Radio & CHAY FM, Barrie Email: news@chaytoday.ca	(705) 726-1597 (News Room) 4am-6pm or (705) 726-1011 News Room Fax (705) 722-5631
The Dock 92.3 (CJOS FM) Email: news@923thedock.com	(519) 470-6397 (news) Fax (519) 470-7631
Bluewater Radio 91.3 FM, Hanover Email: info@bluewaterradio.ca	Cell 370-9090 or (519) 364-0200 Fax (519) 364-5175
Newspapers	
Owen Sound Sun Times (News Room) Email: osst.news@sunmedia.ca doug.edgar@sunmedia.ca	Fax (519) 376-7190
Kitchener-Waterloo Record Email: newsroom@therecord.com	1-800-265-8261 or News Room (519) 895-5602 (direct line) News Room Fax (519) 894-3829
London Free Press Email: lfp.newsdesk@sunmedia.ca	(519) 679-1111 or 1-800-265-4100 Newsroom direct line (519)667-4550 Fax (519) 667-4528

**MINISTRY OF NATURAL RESOURCES AND FORESTRY
 FLOOD RESPONSE PERSONNEL
 FOR SAUGEEN WATERSHED**

	Office	Residence
Local Response Coordinator		
MNR, Owen Sound Area Office		
Area Supervisor – Allison Kershaw (acting) Allison.kershaw@ontario.ca	519-371-6751	Cell: 226-668-1072
Grey & Bruce Counties	Fax (519) 372-3305	
Alternate:		
Shawn Carey , District Manager (Acting)	(705) 725-7561	705-734-8128
(Midhurst District)	Fax (705) 725-7584	
Shawn.carey@ontario.ca		

COUNTY & MUNICIPAL EMERGENCY OPERATIONS

	Business	Residence
County of Bruce		
County Engineer – Brian Knox bknox@brucecounty.on.ca	881-2400 x 263	367-5295 Cell 270-6947
Operations Supervisor – Brent Glasier bglasier@brucecounty.on.ca	881-2400 x 264	364-4763 Cell 270-0750
Community Emergency Mgt. Coordinator Fax: 507-2239	519-507-2237	
Alternate CEMC – David Smith dsmith@brucecounty.on.ca 2 nd Alternate CEMC – Ray Lux	881-1782 x 257 507-2237 x 254	Cell 901-3245 Cell 270-0731
Bruce County Fire Coordinator - Kent Padfield (Kincardine)	396-2141 x3	Cell 389-7404
Paisley Garage Foreman – Ray Underwood Fax: 353-5135 runderwood@brucecounty.on.ca	353-5132	Cell 270-0756
Walkerton Garage Foreman –Scott Caslick Fax: 881-2994 scaslick@brucecounty.on.ca	881-0930	Cell 270-0751
County of Grey		
Dir. of Transportation & Public Safety 24 Hr Dispatch:	519-376-7337	Fax: 519-376-0937
Mike Kelly Michael.kelly@grey.ca Fax: 376-7672	376-0936 x 1246	Cell: 374-3049
CEMC - Marlene McLevy	376-2205 x 1245	371-4320 Cell: 378-3101
Alternate CEMC - Geraldine Cole	376-2205 x 1392	Cell 378-6325 or
Alternate CEMC, Grey County – Sharon Melville x 1244	or 372-0219	Cell 477-1278
2 nd Alternate CEMC, Anne-Marie Shaw x 1305		Cell 378-4168
County of Huron		
EMS Chief/CEMC – Huron County – 1 st contact: David Campbell	524-8394 524-8394	Cell 519-440-1530 Cell 226-222-0287
Alternate CEMC – Huron County – Acting Chief: Jeff Horseman 2 nd Alternate CEMC - Erin Schooley	524-8394 x3314 519-482-8505 x 4217	Cell 519-440-1463
Wroxeter Patrol		
Area Foreman – Jim Middegall	335-3531	519-523-4287 Cell 519-525-5741
Bridge Foreman – Wayne Higgins	519-335-3186	887-9577 Cell 519-440-2961

	Business	Residence
County of Wellington		
County Engineer – Gordon Ough	837-2600 x 2280	Cell 823-3155
CAO – Scott Wilson	837-2600 x 2330	Cell 835-0900
Linda Dickson, Community Emergency Mgt. Coordinator CEMC	846-8058 (Direct Line)	Cell 993-0105 669-0140

County of Dufferin		
Director of Public Works – Scott Burns	941-2816 x 2601	
CEMC/Flood Coordinator – Steven Murphy	941-6991 x 2401 Cell 938-7215	Pager 416-719-6210

Arran-Elderslie, Municipality of	Business	Residence
Mayor – Paul Eagleson	363-3039	934-2210 Cell 270-9299
Police – OPP South Bruce Detachment - 1-888-310-1122	881-3130 or 396-3341	
Works Manager –Scott McLeod works@arran-elderslie.ca	363-3039 x35	934-2018 Cell 373-9781
Clerk – Peggy Rouse clerk@arran-elderslie.ca	363-3039 x 38	371-3458 Cell 270-4922
Emergency Preparedness Coordinator - Scott McLeod	363-3039 x35	934-2018 Cell 373-9781
Water & Sewer –Position not yet filled	363-3039 x 42	
Union Gas for Tara only	1-877-969-0999	
Hydro One	1-800-434-1235	
Brockton, Municipality of		
Mayor – David Inglis	881-2223 x 29	519-881-1390 Cell 519-377-6578
Police – OPP South Bruce Detachment - 1-888-310-1122	1-888-310-1122 or 881-3130	
Community Emerg Mgt Coordinator-Michael Murphy mmurphy@brockton.ca	519-881-0642	Cell 519-377-2807
Works Superintendent – John Strader jstrader@brockton.ca	881-2223 x 25	881-2429 Cell 519-377-0520
CAO –Debra Roth droth@brockton.ca	519-881-2223 x 26	519-377-5345
Veolia Water Canada	519-881-1474	Pager 519-881-5863
Utilities Manager – Colin Saunders	881-2223 x34	519-363-5078 Cell 519-377-0229
Westario Power	1-866-978-2746	
Hydro One – Brant & Greenock Wards	1-888-664-9376	
Union Gas for Walkerton	1-877-969-0999	
Chatsworth Township		Fax: 519-794-4499
Mayor – Bob Pringle bob.pringle@grey.ca	794-3232	794-2579 Cell 375-1157
Police – OPP Grey County (Chatsworth)- 1-888-310-1122	794-7827	
Road Superintendents – Bev Girdler roads@chatsworth.ca	794-3040	Cell 373-5008
- Brad Thake	794-3232 x 828	Cell 226-668-3745
Fire Chief: Mike Givens chattyfd@chatsworth.ca	794-3232 x 829	Cell 270-9995
CAO/Clerk – Will Moore wmoore@chatsworth.ca	794-3232	Cell 226-668-1133
Water Services Coordinator– Carolyn Marx	794-3232	Pager 374-2824
Hydro One	1-800-434-1235	
Union Gas for Chatsworth only	1-877-969-0999	

Grey Highlands, Municipality of	Fax: 519-986-3643	Business	Residence
Mayor – Paul McQueen mayormcqueen@greyhighlands.ca		519-986-2811 x 261	705-445-3064 Cell 519-375-1912
Police – OPP Chatsworth -	1-888-310-1122	519-794-7827	
Director of Public Utilities-Shawn Moyer MoyerS@greyhighlands.ca		519-986-4784	Cell 519-373-9741
Director of Transportation & Environmental Services - Chris Cornfield CornfieldC@greyhighlands.ca		519-986-2811 x 225	Cell 519-372-8448
CAO – Dan Best bestd@greyhighlands.ca		519-986-2811 x 231	Cell 519-270-5572 519-925-2787
Clerk & CEMC – Debbie Robertson RobertsonD@greyhighlands.ca		519-986-2811 x 233	519-986-3511 Cell 519-270-3555
Hydro One		1-800-434-1235	
Union Gas in Markdale & Flesherton		1-877-969-0999	
Water & Sewer – Shawn Moyer		519-986-4784	Cell 519-373-9741
Hanover Town			
Mayor – Sue Paterson spaterson@hanover.ca		519-364-2780 x 230	519-364-4535
Police – Hanover Police Services-Chris Knoll Acting Chief contact via email: cknoll@hanoverps.ca		519-364-4280	
Director of Public Works – Ron Cooper rcooper@hanover.ca		519-364-2780 x 229	519-364-2192 Cell 519-881-7852
CAO/Clerk – Brian Tocheri btocheri@hanover.ca		519-364-2780 x 228	519-364-6791 Cell 519-378-8635
Fire Chief/CEMC - Ken Roseborough		519-364-2780 x 239	519-364-4594 Cell 519-889-1377
Westario Power		1-866-978-2746	
Union Gas		1-877-969-0999	
Howick Township			
Reeve – Art Versteeg		519-335-3208	519-335-3623
Police – OPP Huron County (Goderich)-	1-888-310-1122	519-524-8314 or 1-888-310-1122	
Fire Chief & CEMC – Shawn Edwards howickfiredept@wightman.ca		519-335-3202	Cell 519-369-4293
Public Works Coordinator – Wray Wilson wray@howick.ca		519-335-3838	519-335-6346 Cell 519-357-7531
Clerk – Carol Watson clerk@howick.ca		519-335-3208	519 334-3379 Cell 519 323-7743
Hydro One		1-800-434-1235	

Huron-Kinloss Township	Business	Residence
Mayor – Mitch Twolan	395-3959	395-0717 Cell 955-0664
Police – OPP South Bruce Detachment 1-888-310-1122	396-3341 or 881-3130	
Director of Public Works – Hugh Nichol hnichol@huronkinloss.com	395-3735 x 130	396-2326 Cell 525-2106
Clerk – Sonya Watson swatson@huronkinloss.com	395-3735 x 123	519-395-3358
Municipal Emergency After Hours	1-866-299-5199	
Fire Chief/CEMC Chris Cleave	395-3735 x 164	Cell 519-441-3743
Water – Veolia Water Canada, Goderich	519-524-6583	After Hrs: 519-525-0043
Westario Power for Ripley & Lucknow	1-866-978-2746	
Hydro One for remainder of municipality	1-800-434-1235	

Kincardine, Municipality of		
Mayor – Anne Eadie mayor@kincardine.net	519-396-3468	519-396-6927
Police – OPP South Bruce Detach 1-888-310-1122	519-396-3341	
Acting Director of Public Works – Murray Clark Emergency After Hours Manager of Operations – Don Huston	519-396-3468 x 109 519-396-1511	Cell 519-389-1819 Cell 519-385-0007
Emergency Planning Coordinator – Frank Merkt	519-396-2141 x4	Cell 519-389-8101
CAO – Murray Clarke cao@kincardine.net	519-396-3018 x 109	396-5387 Cell 389-1819
Clerk – Donna MacDougall	396-3468 x 112	Cell 389-8620
Westario Power (Kincardine & surrounding area only)	396-3471	
Hydro One for remainder of municipality	1-800-434-1235	
Minto Town		
Mayor – George Bridge	338-2511	Cell 261-0093
Police – OPP Wellington County (Teviotdale) 1-888-310-1122	343-5770 or 1-888-310-1122	
Public Works Director – Brian Hansen	338-2511 x 227	Cell 321-9485
Fire Chief – Chris Harrow	343-3735	343-5418 Cell 503-9545
Community Emergency Mgt Coordinato-Linda Dickson	846-8058 x 3322	Cell 993-0105
CAO/Clerk – Bill White bwhite@town.minto.on.ca	338-2511 x 222	Cell 323-7602
Westario Power for Palmerston, Harriston & Clifford	1-866-978-2746	
Hydro One for remainder of municipality	1-800-434-1235	
Union Gas for Palmerston, Harriston & Clifford	1-877-969-0999	

Morris-Turnberry Township	Business	Residence
Mayor – Paul Gowing	Cell 440-2688	887-9248
Police – OPP Huron County (Goderich)- 1-888-310-1122	524-8314	
Director of Public Works – Gary Pipe	887-6137 x 25	Cell 357-6332 Pager 519-525-0792
Administrator/Clerk Treasurer – Nancy Michie	887-6137 x 21	887-6472 Cell 357-6272
Union Gas for Belgrave, Bluevale & Walton & parts of area surrounding Wingham	1-877-969-0999	
Westario Power for Westcast Industries in Wingham only	1-866-978-2746	
Hydro One for remainder of municipality	1-800-434-1235	

Saugeen Shores Town		
Mayor – Mike Smith	519-832-2008 x 142	519-389-9657 Cell 519-386-9657
Police – Saugeen Shores Police Services	519-832-9200	
After Hours	519-832-2500	
Director of Public Works – Len Perdue (Acting)	519-832-2008 x 101	Cell 519-386-2689
Manager of Engineering Services – David Burnside	519-832-2008 x 123	Cell 519-385-2799
Public Works Operations Manager – Peter Knechtel	519-832-2008	Cell 519-386-5419
Fire Chief – Phil Eagleson	519-389-6120	Cell 519-832-7071
Deputy Fire Chief, Port Elgin – Jim Threndyle		Cell 519-386-6426
Deputy Fire Chief, Southampton – Brian Johnston		Cell 519-386-6425
CAO – Lawrence Allison	519-832-2008 x 103	519-395-4941 Cell 519-386-1049
Clerk – Linda White	519-832-2008 x 104	
Municipal Office	1-866-832-2008	
Westario Power	1-866-978-2746	
Union Gas	1-877-969-0999	
South Bruce, Municipality of		
Mayor – Robert Buckle	519-392-6623	519-392-8733
Police – OPP South Bruce Detachment- 1-888-310-1122	519-396-3341 or 519-881-3130	
Manager of Operations – Adam Weishar	519-392-6623	Cell 519-881-8799
Administrator/Treasurer Kendra Reinhart kreinhart@town.southbruce.on.ca	519-392-6623 x 222	Cell 226-230-1565
Westario Power for Mildmay & Teeswater	1-866-978-2746	
Hydro One for remainder of municipality	1-800-434-1235	
Union Gas for Mildmay & Teeswater	1-877-969-0999	

Southgate Township	Business	Residence
Mayor – Anna-Marie Fosbrooke Anna-marie.fosbrooke@southgate.ca	923-2110 x 240 Fax: 923-9262	923-9119 Cell 519-379-5530
Police – OPP Grey County (Chatsworth/Markdale) 1-888-310-1122	323-3130 or 986-2211	
Public Works Administration Office Public Works Manager – Jim Ellis jellis@southgate.ca Roads Foreman & Fleet Manager– Phil Wilson pwilson@southgate.ca	1-888-560-6607 or 923-2110 x 224 923-2110 x 232	Cell 378-3777 Cell 378-8202
CAO – David Milliner dmilner@southgate.ca	923-2110 x 223	Cell 375-0122
Wellington North Power Inc. for Holstein only	323-1710	
Hydro One for remainder of municipality	1-800-434-1235	
Enbridge Gas Dist. Inc. for Dundalk only	1-866-763-5427 (Toronto)	

Wellington North Township		
Mayor – Andy Lennox alennox@wellingtonnorth.ca	Cell: 519-831-9612	519-848-9948
Roads Superintendent – Dale Clark dclark@wellington-north.com	519-848-2790	Cell 519-323-8129
CAO – Michael Givens mgivens@wellington-north.com	519-848-3620 x 25	Cell: 519-321-9935
Police – OPP Wellington County 1-888-310-1122	519-881-3130	
Community Emergency Mgt Coordinator-Linda Dickson lindad@wellington.ca	519-846-8058 x 3322	Cell 519-993-0105
Director of Public Works – Matthew Aston maston@wellington-north.com Wellington North Power Inc. for Mount Forest & Arthur Hydro One for remainder of municipality	519-848-6320 x 31 519-323-1710 1-800-434-1235	Cell 519-321-9793
Union Gas for Mount Forest, Arthur	1-877-969-0999	

West Grey, Municipality of	Fax 369-5962	
Mayor – Kevin Eccles kevin.eccles@grey.ca	519-369-2200 x 323 Cell 519-372-6229	519-799-5476
Police – West Grey Police Services-Rene Berger, Chief rberger@westgreyps.ca	519-369-3046 (police)	Cell 519-369-4449
Fire – West Grey Fire Chief/CEMC, Philip Schwartz pschwartz@westgrey.com	519-369-2505 (fire)	Cell 519-369-8767
Public Works Manager – Ken Gould kgould@westgrey.com	519-369-2200 x 227	519-986-3706 Cell 519-372-5500
Public Works Utilities Foreman – Steve Ayerhart sayerhart@westgrey.com	519-369-3243	Cell 519-369-4343
Roads Supervisor – Tim Cook tcook@westgrey.com	519-369-2200 x 238	Cell 519-375-0516
CAO – Larry Adams ladams@westgrey.com	519-369-2200 x 222	
Westario Power for Neustadt & Elmwood	1-866-978-2746	
Hydro One for remainder of municipality	1-800-434-1235	
Union Gas for Durham & surrounding area	1-877-969-0999	