



CASE INFORMATION

Case number

CA 3523043 CE 2024 1

Category

Animal

Case created

2024 08 22, 9:30:49 a.m. EDT

Case assignee

Rick Hobbelink

Package generation date

2024 09 17, 10:26:34 a.m. EDT

Case description

Dog bite incident, Quarantine completed by public health, dog in healthy shape.

PLOT INFORMATION

Address

47 REGENCY DR, Minto

Property information

2341000002261000000, PLAN 61M63 LOT 12

Location information

on the street

PARTIES

NAME AND COMPANY

CONTACT DETAILS

ROLES

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CHAIN OF EVENTS

Work

2024-08-22, 9:30:49 a.m. EDT

Rick Hobbelink

Created the case

2024-08-22, 9:30:50 a.m. EDT

Rick Hobbelink

Added an inspection

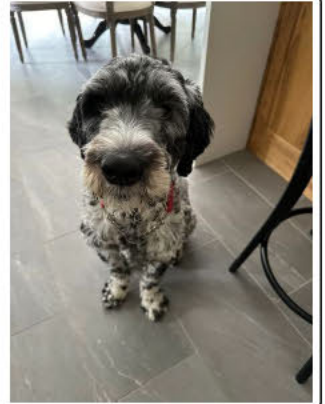
2024-08-22, 9:30:58 a.m. EDT

Rick Hobbelink

Booking created | From Thu Aug 22 12:00:00 UTC 2024 to Thu Aug 22 16:00:00 UTC 2024

2024-08-22, 9:34:09 a.m. EDT

Rick Hobbelink



File added | Picture of Bowie .jpeg

2024-08-22, 9:35:04 a.m. EDT

Rick Hobbelink

add-case-note

2024-08-22, 9:43:31 a.m. EDT

Rick Hobbelink

add-case-note

2024-09-03, 10:17:10 a.m. EDT

Rick Hobbelink

add-case-note

2024-09-03, 10:18:56 a.m. EDT

Rick Hobbelink

edit-case-note

2024-09-06, 2:05:49 p.m. EDT

Rick Hobbelink

add-case-note

2024-09-11, 10:45:00 a.m. EDT

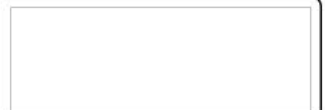
Rick Hobbelink

add-case-note

2024-09-11, 10:45:56 a.m. EDT

Rick Hobbelink

File added | Dog Designation Letter (Bowie).doc



COMPLAINTS

Date: 2024-08-22, 9:28:31 a.m. EDT

Complainant name: Stella Wallace

Description from the complaint: Dog bite incident with a dog from this address.

Received via: -

Work

<p>2024-09-03, 10:17:10 a.m. EDT by Rick Hobbelink</p>	<p>Email to [REDACTED], see attached email</p>
<p>2024 08 22, 9:43:31 a.m. EDT by Rick Hobbelink</p>	<p>August 21, 2024 at 1426. Phone call from Robert Rudeford [REDACTED] regarding the card left with his son. I explained that I was calling regarding the dog bite incident that happened on July 30th. Robert told me that he feels very bad about the incident and that he know his neighbours well. Robert told me that he did purchase a fence for the property to have the property fenced in. Robert also told me that the dog is always on leash now when it is outside. I explained to Robert that the township does have to take action on the incident and that putting up a fence and making sure the dog is always leashed outside are good steps to take. I asked Robert to let me know when the fence is up so that I can come by to take a picture of the enclosed yard and add that to the report. Robert told me that he has always had an invisible fence for his dogs but that the dog that bit does walk trough and it doesn't stop the dog from leaving the property. I explained that an enclosed yard for the dog will help solve the problem with the dog leaving the yard and that keeping it on a leash evben when the dog come from the car to the home will have to be mandatory to keep everyone safe.</p>
<p>2024-09-06, 2:05:49 p.m. EDT by Rick Hobbelink</p>	<p>Spoke to Robert Ruderford reagrdng the designastion of the dog. Robert understood and I explained that some paperwork will be coming his way next week regarding the designation. I explained that rthe designation can be appealed as well and that a muzzle order will be on the designation as well. I alslo explained that he needs to give me a call when he gets a muzzle so that I can confirm the fitment.</p>
<p>2024-09-11, 10:45:00 a.m. EDT by Rick Hobbelink</p>	<p>September 9, 2024. Phonecall from Brandy Rutherford. Brandy had some questions regarding the designation and the appeal process. I received the email [REDACTED] from Brandy to CC in the email chain to the clerk reagrdng the appeal process.</p>
<p>2024 08 22, 9:35:04 a.m. EDT by Rick Hobbelink</p>	<p>Uagust 21, 2024 at 1404. I spoke with the son of the home owner Robert Ruderford. Left my card with him to have Robert call me when he has a chance.</p>

INSPECTIONS

Code enforcement - Active



Filename: Picture of Bowie .jpeg
Media type: image/jpeg
Uploaded by: Rick Hobbelink
Uploaded on: 2024-08-22, 9:34:07 a.m. EDT

< File cannot be included in printout >

Filename: Dog Designation Letter (Bowie).doc
Media type: application/msword
Uploaded by: Rick Hobbelink
Uploaded on: 2024-09-11, 10:45:56 a.m. EDT



Corporation of the Town of Minto

5941 Highway #89, R.R. #1
Harriston, Ontario
NOG 1Z0
Phone 519-338-2511
Fax 519-338-2005

September 9, 2024

Robert Rutherford
47 Regency Dr.
Minto ON
NOG 1M0

On Tuesday July 30th, 2024, your dog Bowie, a Labradoodle type dog, attacked and bit a person, that was walking on Regency Drive, causing damage to the person's back leg that required the person to seek medical treatment resulting in 10 stitches and ongoing treatment. For this reason, the Dog Control Officer has designated your dog as a dangerous dog.

5. "Dangerous Dog"
- a) Means a dog that, in the absence of any mitigating factor, has attacked, bitten or caused injury to a person or has demonstrated a propensity, tendency or disposition to do so;

Please accept this notice that the Dog Control Officer designates your dog Bowie as a Dangerous Dog pursuant to the Town of Minto Dog Licensing By-law 2019-39.

Where the owner of a dog receives a notice from the Dog Control Officer designating such dog as a Potentially Dangerous or Dangerous Dog and so requests in writing to the Clerk of the Town within three working days of receipt of such notice, Council shall hold a hearing pursuant to the provisions of the Statutory Powers Procedures Act within 15 working days of the Clerk's receipt of the request for a hearing and may:

- a) Affirm, amend or rescind the Dog Control Officer's designation of the dog as a Potentially Dangerous Dog or as a Dangerous Dog, as the case may be;
- b) Substitute its own designation of the dog as a Potentially Dangerous or Dangerous Dog, as the case may be; and/or,
- c) Substitute its own requirement/conditions of the owner of a Potentially Dangerous Dog pursuant to Subsection L. 4.

As the owner of a dog that has been deemed as a Dangerous Dog, you will be required to:

4. Where the Dog Control Officer designates a dog as a Potentially Dangerous Dog or Dangerous Dog, the Dog Control Officer shall serve notice upon the owner of such dog requiring the owner, upon receipt of such notice to comply with the following requirements, as determined by the Dog Control Officer:
- a) Shall keep such dog confined within the owner's dwelling, or in an enclosed pen of sufficient dimension and construction to provide

- humane shelter for the dog while preventing the entry therein of unsupervised children;
- b) Shall securely attach a muzzle to such dog at all times when it is not confined in accordance with Clause L.4. a);
 - c) Shall obtain and maintain in force a policy of public liability insurance issued by an insurer licensed by the Province of Ontario providing third party liability coverage in an amount of not less than \$1,000,000.00 for any damage or injury caused by such Dangerous Dog and provide to the Dog Control Officer a certificate of such policy and each subsequent renewal thereafter. Such policy shall contain a provision requiring the insurer to immediately notify the Dog Control Officer should the policy expire, be cancelled or be terminated for any reason; and,
 - d) Provide the Dog Control Officer with a certificate indicating that a microchip has been implanted identifying such dog as a Potentially Dangerous Dog or Dangerous Dog as designated.
 - e) Shall display a sign at each entrance to the property and to the building, in which the dog is kept, warning in writing, that there is a Dangerous Dog on the property. This sign shall be visible and legible from the nearest road or thoroughfare.
9. An owner of a dog which has been designated a Potentially Dangerous or Dangerous Dog pursuant to this By-law, shall advise the Dog Control Officer immediately if he/she transfers ownership of such dog to another person or changes the address at which such dog is kept and furnish the Dog Control Officer with particulars of same.

If you have any questions, please contact me.

Rick Hobbelink,
Property Standards Officer
By-Law Enforcement Officer
Town of Minto
T 519.338.2511
F 519.338.2005
E
www.town.minto.on.ca

From: [REDACTED]
To: [Rick Hobbelink](#)
Cc: [REDACTED]
Subject: RE: DOG BITE
Date: September 4, 2024 10:41:54 AM

You don't often get email from [REDACTED] [Learn why this is important](#)

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Rick,

Thank you for clearing this up. We very much appreciate your explanation of the current status, to bring us up to speed.

Please let us know when the paperwork has been served and if an appeal is requested.

Best regards,

From: Rick Hobbelink <rhobbelink@town.minto.on.ca>

Sent: Wednesday, September 4, 2024 9:28 AM

To: [REDACTED]

Cc: [REDACTED]; [REDACTED]; [REDACTED]

[REDACTED]; [REDACTED];

[REDACTED]

Subject: RE: DOG BITE

This Message Is From an External Sender

[Report Suspicious](#)

This message came from outside your organization.

Hello [REDACTED] the exemption of the muzzle was decided due to a fence going up. However, the town is working on placing a dangerous dog designation on the dog. This mean that the dog is required to wear a muzzle in the town of Minto when not in the home or in the fenced in backyard. The paperwork has not been served yet to the dog owner. Council will get involved if the dog owner decided to appeal the dangerous dog designation. I apologize if I caused some confusion on the process the town is taking. The designation details would be L (4) of our dog bylaw if you wish to look that up.

I hope I answered your questions.

Kind regards,

[Rick Hobbelink](#)

By-Law / Property Standards Enforcement

T: 519-638-3313 Ex. 032

Town of Minto ~ Where Your Family Belongs

From: [REDACTED]
Sent: Tuesday, September 3, 2024 4:20 PM
To: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Cc: [REDACTED]
[REDACTED]
[REDACTED]
Subject: FW: DOG BITE

You don't often get email from [REDACTED]. [Learn why this is important](#)

CAUTION: This email originated from outside of The Town of Minto. Do not click links or open attachments unless you recognize the sender and/or know the contents to be safe.

Good Afternoon Rick,

[REDACTED] here. This e-mail chain has been shared with all 3 of our families since the start. I had a couple questions so [REDACTED] suggested I just weigh in. First I would like to thank you for your prompt response and confirming the incident with Stella is the first bite occurrence for this dog. We feel it is worth noting, a bite resulting in 10 stitches, is a severe first occurrence.

We understand the process has a provision for a hearing to review the restrictions imposed under the By-law, but were not aware that Minto had granted an exemption to the automatic Dangerous Dog designation and muzzling requirements outlined in the By-law. Was this done as part of the impound/quarantine completion? Is the decision to exempt these requirements based on compliance to having the protection of a fence in place (which we understand it is); or is it done at the discretion of Council?

We recognise the By-Law provides protection to both the public and dog owners. We want to be aware of what restrictions are in place for this dog under the By-Law, and which restrictions have been granted an exemption, based on Minto's assessment. Knowing what was imposed from the hearing will allow us to establish the correct expectations of how this dog is being managed moving forward.

We appreciate your assistance in helping us understand the By-law and decision making process.

Regards.

Sent: September 3, 2024 10:15 AM
To: [REDACTED] [REDACTED]

Subject: RE: DOG BITE

Hello [REDACTED], there is no muzzle requirement at this time for the dog. The dog will require a designation to put a muzzle order on the dog. The town of Minto is currently keeping track of the fence that will be going up to enclose the property. The town of Minto does not make surrounding neighbour's aware of the situation since we have to uphold a level of privacy. Any dog that is off leash can be reported to the town since all dogs have to be leashed on town property. The dangerous dog signs come when the dog is designated by the town. We did confirm with the owner that this is the first incident and the town does not have records of any other incident.

Please let me know if you have any additional questions.

Kind regards,

Rick Hobbelink

By-Law / Property Standards Enforcement

T: 519-638-3313 Ex. 032

Town of Minto ~ Where Your Family Belongs

From: [REDACTED]

Sent: Thursday, August 29, 2024 1:46 PM

To: Rick [REDACTED]

[REDACTED]

Subject: Re: DOG BITE

CAUTION: This email originated from outside of The Town of Minto. Do not click links or open attachments unless you recognize the sender and/or know the contents to be safe.

Hi Rick,

You have indicated in your response that the dog must be always leashed when going outside of the fenced yard or anywhere it is not contained. Please confirm this also includes the muzzling requirements spelled out in the by-law for dogs that have bitten.

Most neighbors have expressed they have long harbored fears related to this dog since learning of the attack. You indicate that area neighbors should notify you if they see the dog off leash. How does the Town of Minto make the surrounding neighbors aware of the permanent restrictions imposed on the dog, the reporting process, and the protections they are entitled to? In addition, please confirm there will be a visible and legible sign at each entrance to their property, warning that there is a Dangerous Dog on site.

You have confirmed that this unprovoked attack on our mother is the first incident with this dog. Please confirm the immediate actions if there is a second incident with this dog?

Regards,

[REDACTED]

this email is cc'd to family members of Stella Wallace

From: Rick Hobbelink <rhobbelink@town.minto.on.ca>

Sent: August 27, 2024 10:46 AM

To: [REDACTED] [REDACTED]

Cc: [REDACTED]

Subject: RE: DOG BITE

Hello [REDACTED], the township is currently working with the dog owner to resolve this concern. The owner is fencing in the property and is getting rid of the invisible fence. The dog has to be leashed t all times when going outside of the fenced yard and anywhere it is not contained. We will be following up and doing an inspection of the fence when it is completed to make sure it's not something the dog can get out off. If you do see the dog off leash even if its from the car to the house. Please let me know and I will address that issue immediately.

Please feel free to email back if you have any questions or concerns.

Rick Hobbelink

By-Law / Property Standards Enforcement

T: 519-638-3313 Ex. 032

Town of Minto ~ Where Your Family Belongs

From: [REDACTED] [REDACTED]

Sent: Monday, August 26, 2024 11:31 AM

To: Rick Hobbelink <rhobbelink@town.minto.on.ca>

Cc: [REDACTED]

Subject: Fw: DOG BITE

You don't often get email from [REDACTED]. [Learn why this is important](#)

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[REDACTED]

From: [REDACTED]
Sent: August 26, 2024 11:23 AM
To: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Cc: [REDACTED]
Subject: Re: DOG BITE

Hello again Rick,

Adding family members to this email request.

Could you please update myself and my family (cc'd here) with regards to what is happening with this dog (and their owners) that bit my mother in-law, Stella Wallace, unprovoked back on July 30th 2024.

What is the policy of dog bites in Minto?

To date, Stella has had to endure the following;

- ER visit that resulted in 10 stitches
- Within a week the wound became Infected and she was placed on antibiotics
- Lack of wound healing and needing to have ongoing treatment with a Wound Care Specialist
- Wound not healing and needed debridement
- Continued lack of wound healing resulted in stopping her current cancer treatments
- Tomorrow (August 27th) marks 1 month since this bite occurred

- She is unable to walk around her own subdivision out of fear of this dog
- She is struggling when seeing or even hearing other dogs and is emotionally shaken by this incident and its ongoing after effects

We are all left feeling rather concerned over what appears to be significant complacency around this entire issue, including the lack of information from the Township on what they are doing or what they can do, let alone the 2+ weeks it took to even get the Townships attention to this concern.

Please cc (reply all) my family with all info and updates regarding this matter.

Thank you in advance,

[REDACTED]

From: [REDACTED]
Sent: August 15, 2024 8:35 AM
To: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Subject: Re: DOG BITE

Thank you Rick for getting back to Stella and myself.

[REDACTED]

From: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Sent: August 14, 2024 3:43 PM

To: [REDACTED]
Subject: RE: DOG BITE

Hello [REDACTED], thank you for reporting this incident. I have also received the info from the town office regarding the incident. We are going live this Friday with a new complaint system for the public that will make it much easier to submit concerns. I apologize for the slow response in this matter. I'm glad to hear that public health has been called as well and I will follow up with them as well. I will give your mother in law a call today and speak with her.

Kind regards,

Rick Hobbelink

By-Law / Property Standards Enforcement
T: 519-638-3313 Ex. 032
Town of Minto ~ Where Your Family Belongs

From: [REDACTED]
Sent: Wednesday, August 14, 2024 3:25 PM
To: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Cc: Annilene McRobb <annilene@town.minto.on.ca>; Nicole Clelland <nicole@town.minto.on.ca>; Gregg Furtney <gfurtney@town.minto.on.ca>; Quinn Foerter <quinn@town.minto.on.ca>; Tami Cressey <reception@town.minto.on.ca>
Subject: DOG BITE

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

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Hello Rick,

My Mother in-law Stella Wallace, who lives in Drew, was bitten by a dog a couple of weeks ago. She had to go to the hospital for stitches. This has been reported a number of times but no one has contacted her about this. I believe you are the person to contact. Note that people are afraid to walk in their own subdivision, where kids and elderly people live.

Could you please call her for further information. Her home phone is [REDACTED]

Please update me, as nothing has appeared to happen by your office so far.

Thank you in advance,

[REDACTED]

Son in-law of Stella Wallace

My cell is [REDACTED]

[REDACTED] [REDACTED] free www.avast.com

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Veillez songer à l'environnement avant d'imprimer le présent courriel – Aidez-nous à protéger notre planète.

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From: [Bob](#)
To: [Rick Hobbelink](#)
Cc: [Annilene McRobb](#)
Subject: Re: Dog Designation
Date: September 11, 2024 5:07:42 PM

CAUTION: This email originated from outside of The Town of Minto. Do not click links or open attachments unless you recognize the sender and/or know the contents to be safe.

Hi Rick & Annilene,

Please accept this email as my intent to appeal the designation.

If you could let me know what time the hearing will be on Oct 1st and if there is anything else required for me to provide that would be greatly appreciated.

Sincerely,
Bob Rutherford

On Sep 11, 2024, at 9:39 AM, Rick Hobbelink <rhobbelink@town.minto.on.ca> wrote:

Hello Anneline, I forgot to mention yesterday that Brandy had asked for more time to appeal, they may be out of town and won't have a chance to submit a letter. Is this possible at all?

Thank you.

[Rick Hobbelink](#)
By-Law / Property Standards Enforcement
T: 519-638-3313 Ex. 032
Town of Minto ~ Where Your Family Belongs

From: Annilene McRobb <annilene@town.minto.on.ca>
Sent: Tuesday, September 10, 2024 4:38 PM
To: [REDACTED]
Cc: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Subject: Dog Designation

Good Afternoon:

I have received information from Rick Hobbelink that you received a dangerous dog designation for your dog Bowie as of yesterday and you are requesting information on challenging the designation.

Section L 6 of By-law 2019-39 (to Regulate and License the Keeping of Dogs and Dog Kennels in the Town of Minto) states the following:

Where the owner of a dog receives a notice from the Dog Control Officer designating such dog as a Potentially Dangerous or Dangerous Dog and so requests in writing to the Clerk of the Town within three working days of receipt of such notice, Council shall hold a hearing pursuant to the provisions of the Statutory Powers Procedures Act within 15 working days of the Clerk's receipt of the request for a hearing and may:

- a. *Affirm, amend or rescind the Dog Control Officer's designation of the dog as a Potentially Dangerous Dog or as a Dangerous Dog, as the case may be;*

- b. *Substitute its own designation of the dog as a Potentially Dangerous or Dangerous Dog, as the case may be; and/or,*
- c. *Substitute its own requirements/conditions of the owner of a Potentially Dangerous Dog pursuant to Subsection L. 4.*

You would be required to send me notice (by email or hand delivered letter) by no later than 5 pm on Thursday September 12th, 2024 that you wish to have a hearing regarding the Dangerous Dog designation for Bowie. If I do receive this correspondence from you a hearing would be scheduled for October 1st, 2024. I would send you further information on the hearing after I receive a request from you. I hope this answers your questions.

Please feel free to reach out to me if you have any further questions.

<image001.png>	<p>Annilene McRobb, CMO, Dipl. M.M. Clerk T: 519.338.2511 x 230 <i>Town of Minto ~ Where Your Family Belongs</i></p>
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From: [Silvia Leonov](#)
To: [Rick Hobbelink](#)
Subject: RE: 47 Regency Dr.
Date: August 21, 2024 10:42:02 AM

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Hi Rick,

As discussed on the phone:

Attached is the picture of the dog: Bowie, hoe address: 47 Regency Dr. Minto.

Dog was released from 10 days quarantine on Aug 14th, 2024. No concerns for rabies transmission.

Regards,
Silvia

Silvia Leonov, CPHI(c)
Public Health Inspector
Wellington-Dufferin-Guelph Public Health
490 Charles Allan Way
Fergus ON N1M 2W3

E [REDACTED] www.wdgpublichealth.ca

From: Rick Hobbelink <rhobbelink@town.minto.on.ca>
Sent: Wednesday, August 21, 2024 9:29 AM
To: Silvia Leonov [REDACTED]
Subject: 47 Regency Dr.

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Hello Sylvia, I was wondering if you attended 47 Regency drive for a bite concern. I'm looking into the aggressive dog at this address right now and wanted to make sure there aren't any quarantines or other concerns there.

Thank you.

Rick Hobbelink
By-Law / Property Standards Enforcement
T: 519-638-3313 Ex. 032
Town of Minto ~ Where Your Family Belongs