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Municipal Policing Bureau  
Bureau des services policiers des municipalités

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April 27, 2017

Mayor/Reeve and Clerk/CAO,

As a follow-up to the letter from June 1, 2016, I am pleased to inform you of the progress Municipal Policing Bureau has made on the projects listed in that letter.

In addition, I am presenting you with the 2017 Municipal Policing Bureau Calendar which contains useful information regarding OPP municipal policing. The electronic version will be also available on the Municipal Policing Bureau webpage located on the [www.OPP.ca](http://www.OPP.ca) website (enter "Municipal Policing" in the search box).

#### **Annual Billing Statement Review Webinar**

In October 2017, our Bureau will be organizing a webinar on the 2018 Annual Billing Statements, which will be issued to municipalities in September. During the Webinar, participants will be provided with additional information and explanations on their Annual Billing Statements and will have an opportunity to ask any questions.

#### **Municipal Policing Bureau Twitter account [@OPP Mun Pol](https://twitter.com/OPP_Mun_Pol)**

In 2016, Municipal Policing Bureau launched our very own Twitter account to provide municipalities, like yours, with an opportunity to stay up-to-date with Municipal Policing Bureau initiatives and announcements. If you or your municipality does not have a Twitter account, you can set one up on your desktop or your mobile device and start following us at [@OPP Mun Pol](https://twitter.com/OPP_Mun_Pol). For additional information on how to sign up with Twitter, please visit [Twitter Support Page](#). Alternatively, you may enter @OPP\_Mun\_Pol in your search browser (i.e. Google Chrome, Firefox or Internet Explorer).

#### **Redesign of the [www.OPP.ca](http://www.OPP.ca)**

With the recent redesign of the OPP website, our Bureau will continue to upload materials which will help in providing a detailed explanation on the billing model, the contract proposal process and policing costs in general. Please take the time to review the Municipal Policing Bureau page of the website. In addition, we will notify our Twitter followers once new materials are uploaded on our website.

#### **Posting of the estimated 2015-2017 OPP municipal policing costs on [www.OPP.ca](http://www.OPP.ca)**

Based on feedback received from many municipalities, and keeping with our renewed commitment to educate, inform, and be transparent on OPP municipal policing billing practices, we have updated the 2015-2016 policing costs spreadsheet with 2017 estimates for all 323 OPP billed municipalities.

#### **The OPP Contract Proposal Process**

As you are aware, the Ministry of Community Safety and Correctional Services lifted the moratorium for costings on November 1, 2015. Since then, the OPP has started providing contract proposals as requested. There are currently 10 municipalities in the queue for OPP contract proposals. We have provided OPP contract proposal presentations to five of those communities so far and are expecting responses from those municipalities in the coming

weeks and months. The contract proposal process was designed not to affect the costs of current OPP policed municipalities. A detailed [Information Manual](#) which provides more information on the OPP contract proposal/amalgamation process can be found on our page of [www.opp.ca](http://www.opp.ca). An updated version will be posted soon.

### **Calls for Service Billing Summary Report**

Municipal Policing Bureau recently launched the Calls for Service (CFS) Billing Summary Report. This report is different from the Police Services Board Report that is presented to your Police Services Board by the Detachment Commander. It is designed to help you understand the CFS that drive this portion of your billing statement. If you have not seen it by now, your local civilian governance body likely has, and is available to you from your local OPP Detachment Commander. This will ensure timely information to municipalities and civilian governance bodies pertaining to the “billable” CFS in their municipality. In keeping with our philosophy of continuous improvement, we, at Municipal Policing Bureau, would like your thoughts and ideas on this particular report and what we can do to make it more relevant to you. .

### **Municipal portal initiative**

We are currently at the evaluation stage for creating a communication portal with all 323 municipalities policed by the OPP. The ability to communicate regularly and in a timely manner with such a large number of clients using conventional means, like regular mail, has its limitations. In keeping with the OPP’s drive to innovate and be more efficient, my intention is to develop an online correspondence delivery system that allows all of us to communicate with you in a more efficient and effective way.

This online portal will have individual municipal access and serve as a delivery mechanism for all correspondence with municipalities, like yours, going forward (i.e. annual billing statements, letters, reminders etc).

Please send us your feedback on these new initiatives by email at [OPP.MunicipalPolicing@opp.ca](mailto:OPP.MunicipalPolicing@opp.ca). We look forward to hearing from your municipality on these initiatives and our fruitful collaboration in the future.

The OPP is committed to work diligently with municipal stakeholders to ensure effective, efficient and sustainable police service delivery in Ontario.

Thank you again.

Sincerely,

M.M.(Marc) Bedard  
Superintendent  
Commander,  
Municipal Policing Bureau

Email [OPP.MunicipalPolicing@opp.ca](mailto:OPP.MunicipalPolicing@opp.ca)  
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