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# Waterloo Wellington LHIN



The Waterloo Wellington LHIN's news for health professionals provides the latest updates from across the local health system as we work together to deliver high-quality, integrated, and patient-centred care for local residents.



Our inaugural State of the Health System Address was a success thanks to you!

Last Friday, we held our first State of the Health System Address. Thank you to those who attended our Kitchener and Mount Forest events. Together, we celebrated the progress WE have made in improving our local health system.

Be sure to mark your calendars for September 28th, 2018, when we will host our second State of the Health System Address!



Left to right: Dr. David Schieck, Guelph-Puslinch Lead, Dr. Anil Maheshwari, Cambridge-North Dumfries Lead, Dr. Kunuk Rhee, Vice President Clinical, Dr. Peter McPhedran, Wellington Lead, and Dr. Joe Lee, KW4 Lead

#### Introducing Our New Clinical Leadership Team!

The Waterloo Wellington Health System is what it is today because of the dedicated and highly skilled staff, clinicians and volunteers overseeing and delivering care to our almost 800,000 residents.

We have been able to address some significant challenges by listening closely to patients, caregivers, staff and clinicians, and working with you to remove barriers, implement solutions, and shift resources to areas of highest need. As we move to make the health system easier for all, and to make progress on a larger scale, we are formalizing additional clinical leadership at the LHIN.

The new Waterloo Wellington LHIN clinical leadership team includes: VP Clinical – Dr. Kunuk Rhee, Wellington Lead – Dr. Peter McPhedran, Guelph-Puslinch Lead – Dr. David Schieck, Cambridge-North Dumfries Lead – Dr. Anil Maheshwari, and KW4 Lead – Dr. Joe Lee.

#### Read more here.



Rapid Access Addiction Clinic Opens In Guelph

A new rapid access addiction clinic (RAAC)



New, State-of-the-Art Hospital Coming to Wellington County!

Patients and families in Wellington County will

opened Friday in Guelph to improve access to care for patients and residents.

The new RAAC offers community-based Addiction Medicine Services and Addiction Counselling to Guelph residents who are struggling with substance dependency and addiction.

Patients will now be able to access care faster. as opposed to waiting longer periods of time under more traditional models of care.

soon have better access to health care with the construction of a new, modern hospital in Aboyne, just outside of Fergus, Ontario.

Liz Sandals, MPP for Guelph, on behalf of Dr. Eric Hoskins, Minister of Health and Long-Term Care, was at Groves Memorial Community Hospital to mark the start of construction on the new hospital.

### Read more here.

#### Read more here.



Change Day 2017 – Learn How You Can Make Small Changes to Improve the Patient Experience

Change Day is a grassroots movement that is being adopted around the world to improve quality of care and health systems.

Change Day Ontario has been designed to empower people within the health system to and taking actions, big or small, to improve compassionate quality care.



Now Available: A Single Point of Access for Health Care Wait Times in Ontario

Ontario has launched a new online tool to help people find wait time information for surgeries and procedures at hospitals across the province, and is providing more digital tools to help improve the patient experience.

Digital solutions will increase access to care, make positive changes through making pledges shorten wait times, and enable people to make informed choices about their health, helping to deliver truly patient-centred health care in Ontario.

#### Read more here.

#### Read more here.

WWLHIN Partner News



Take a Moment and Thank a Community Health Champion

Together, our health system has made remarkable progress to advance the health of our community. This wouldn't have been possible without the incredible health professionals in our community working on the front-lines. Whether you receive care fall caregiver support group at your family doctor's office, in hospital, in long-term care, through mental health and addictions services, or at home and in the community – your care team works hard to provide exceptional care, each and every day.

Our goal is to celebrate these health champions to let them know how much we appreciate them - that's why we created the Thank a Community Health Champion campaign!

Thank a Community Health Champion is an opportunity to thank a person or organization who has had a positive impact on your care, or the care of a loved one.

## Read more here.





Sanctuary Refugee Health Centre: Dr. Michael Stephenson receives CPSO Council Award

Connecting South West **Ontario (cSWO):** Share your thoughts on digital health and the electronic health record take cSWO's online survey

HopeSpring Cancer Support Centre: <u>NEW LOCATION in</u> Partnership with The Inn of Waterloo

**Community Support Connections:** Launches their

HQO Report: Palliative Care at the End of Life: New Report

HQO: Health Quality Connect -August Issue

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