

Waterloo Wellington LHIN

LHIN NEWS

For Health Professionals



The Waterloo Wellington LHIN's news for health professionals provides the latest updates from across the local health system as we work together to deliver high-quality, integrated, and patient-centred care for local residents.



Making a Move to Long-Term Care; A hard choice, but the right choice for Ken and Liz.

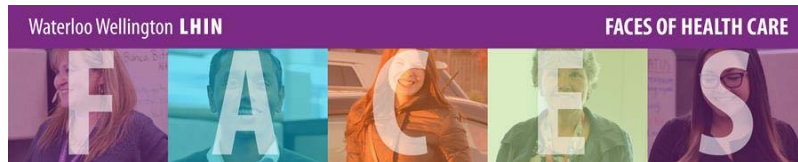
After busy careers working in education in Toronto, Ken and Liz were enjoying a happy and active retirement. They moved to Elora from King City, Ontario, and quickly became involved in the local community. Ken was an active volunteer with the Elora Festival as a member of the board and chair of their annual book sale. Liz continued to work on contract for various Ontario colleges.

They loved to travel and enjoyed cycling holidays and sea kayak adventures on both coasts of Canada, as well as tours and river cruises in beautiful locations around the world. When they weren't travelling, Ken and Liz liked to work in their garden, keep up with

politics and current events, and participate in book clubs and discussion groups.

Their idyllic retirement plans started to change when pain became a constant and eventually debilitating part of Ken's life.

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FACES of the Waterloo Wellington LHIN brings you closer to the people behind your health system – learn about their motivations, their experiences, and perhaps even more about your own health journey. Click on the image above to learn more about Lance and check **FACES** weekly for new stories.

"We all work in partnership and collaboratively
to deliver the highest standard of care
throughout the region"

A new video helps to explain key points about cancer care to new patients. The Waterloo Wellington Regional Cancer Program has developed a new way for patients needing cancer treatment to better understand what their care may involve.

The program has launched a five-minute introductory video walking new patients through important aspects about cancer treatment.

The video features Jennifer Lounsbury, Nurse Practitioner and Director of Cancer Centre Operations at Grand River Hospital.

[Continue reading and view the video here.](#)



Benefit of Having a Health Care Home

Patients who see the same doctor again and again have lower death rates, a recent study suggests.

The benefits applied to visits to general practitioners and specialists, and were seen across different cultures and health systems.

University of Exeter researchers said the human aspect of medical practice was "potentially life-saving" but had been neglected.

Health system leaders said they recognized the value of patients seeing "their own" doctor.

Because of intense workforce pressures; however, this could mean waiting even longer for an appointment, according to the Royal College of General Practitioners.

[Continue reading.](#)



2018 Minister's Medal: *Innovating Integration*

The sixth annual Minister's Medal Honouring Excellence in Health Quality and Safety recognition program is launching July 30, 2018.

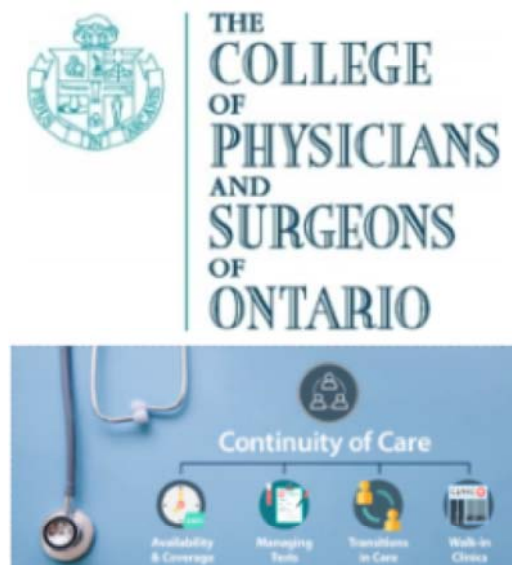
The Minister's Medal is an annual award program that recognizes the excellent work in quality and safety accomplished by health care partners across the province.

The theme this year is: *Innovating Integration*. The theme focuses on recognizing the innovative and transformative initiatives being undertaken across the province to improve better patient and provider experiences, support better value, and improve health outcomes across the province.

[Learn more here.](#)

Continuity of Care

Continuity of Care is an essential component of patient-centred care. Test results that are delayed or missed, limited physician availability and accessibility, receiving care in an uncoordinated manner, and transitions in care all create the potential for breakdowns in continuity of care that may negatively impact patient health outcomes and the quality of care provided.



In 2016, the College embarked on a project to develop new policies relating to continuity of care and to revise the current Test Result Management policy. As part of this process, preliminary external consultations on both the topic of Continuity of Care and on the current

Test Results Management
policy were held to solicit feedback from stakeholders.

The College of Physicians and Surgeons of Ontario has also recognized from the outset that health system level factors that are beyond the control or influence of individual physicians may often influence whether or not continuity of care can be achieved.

[Read more here.](#)

WWLHIN PARTNER NEWS





HOSPITAL

Canadian Mental Health Association (CMHA)
[Mental Health for All \(MH4A\) Conference](#)

Alzheimer Society Waterloo Wellington
[The Alzheimer Society Music Project](#)

Cambridge Memorial Hospital & Cambridge Cardiac Centre
[Heart failure summit in Cambridge aims to bolster patient care](#)

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